**Fivestars Frequently Asked Questions**

Q: Why are you getting rid of the old sandwich cards?

A: We wanted to provide our customers the opportunity to earn rewards in other ways besides just sandwiches. The new program gives our customers stars for purchases of large hot soups from our deli, large pre-packaged salads from our produce, or even just purchases over $25 in addition to sandwiches. The new program is also more environmentally friendly as it does not require us to continually order paper sandwich cards.

Q: If I spend $100, does that mean I get 8 stars?

A: No, any purchase of $25 or greater only gets 2 stars.

Q: What happens if I don’t remember my card?

A: Another great feature of the Fivestars card is that you don’t need to have your card with you to get points. Simply give the cashier the phone number you registered your card with and you’re all set!

Q: What if I do not want to receive any text messages or e-mails regarding my Fivestars account or upcoming events and promotions?

A: Simply log onto the Fivestars site at [www.fivestars.com](http://www.fivestars.com) and log into your account. Your profile options include the ability to opt out of e-mails and text messages.

Q: Can I have more than one card attached to my phone number?

A: Absolutely, just let the cashier know you would like an additional card and they can register it under the same phone number as your current card.